Quality

We see it as our foremost task to ensure that our steel products - tube string and steel bars - meet all our customers’ expectations. We achieve this by means of continuous improvement and inspections throughout our state-of-the-art production processes. To develop products of the very highest quality, we invest in modern technologies, train our staff and work closely with scientific institutions, such as polytechnics and research facilities.

All our actions are oriented on an integrated quality management system that is documented in a quality manual. The quality management system satisfies the requirements of the DIN EN ISO 9001 and the ISO TS 16949, our customers’ specifications and the applicable national and international regulations, standards and guidelines. We are committed to continuously improving our quality management system. Consistent application of this system ensures that all organisational, commercial and technical tasks are planned, controlled and monitored. This ensures that the contractually agreed product requirements are satisfied.

This policy applies to all employees, production processes, services and business processes. Special attention is paid to the economic use of resources and compliance with safety regulations, which in turn forms the basis for the definition and evaluation of quality goals.

We recognise and assess the success of our work based on the level of customer satisfaction.

To summarise: LSW attaches importance to:
- Full satisfaction of our customers’ requirements
- Continuous improvement of our products and processes
- Modern technologies
- Staff training
- Compliance with the safety regulations to protect our employees

Environment and Energy

Responsible environmental protection is an important factor for the sustainable success of the company Lech Stahlwerke GmbH.

The basis for the continuous improvement of our environmental performance is an actively supported and efficient environment management system that integrates employees from all areas and levels of the company. LSW has introduced and continuously improves an integrated management system based on the requirements of the DIN EN ISO 14001 and the DIN EN ISO 50001.

The objective is to recognise, avoid or minimise environmental pollution at an early stage, and to produce steel that meets the customers’ quality requirements whilst conserving resources and energy at the same time. Regular audits and reviews of the environment management system and the resulting performance aim to recognise weaknesses and opportunities; LSW then uses this information to derive short, medium and long-term goals. In the long-term, the goals are reached by means of environmentally-compatible, efficient and state-of-the-art equipment. Environmental protection and energy efficiency are criteria that are taken into consideration during the procurement, planning and realisation phases of projects.

The duty to implement internal environment protection specifications and comply with statutory and official regulations is binding for all employees and all external contractors working on our company grounds. Managers have special responsibilities and assume a role model function here.

Repeated training of the workforce serves to promote a forward-thinking mentality and code of conduct in terms of environment protection and energy efficiency. These are integral parts of the continuous improvement process.

LSW endeavours to maintain an open dialogue with the public, political decision-making bodies and to work constructively with experts, and approval and supervisory authorities.

To summarise: LSW attaches importance to:
- Resource-conserving and energy-efficient steel production
- Responsible environment protection
- Compliance with all statutory and official regulations
- Forward-thinking work practices by employees in terms of environment protection and energy efficiency
- Open dialogue

Lech-Stahlwerke GmbH, December 2014

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